

Laurent FRANKEN

Avenue Winston Churchill, 50/4
B-1180 Brussels
Mobile: +32 484 186 406

Belgian and French nationalities
Born on 20 November 1969
Married, two children

COMPETENCIES

- Management consulting
- Organization
- Change management
- Workplace concept and development
- Process mapping and implementation
- Project management

PROFESSIONAL EXPERIENCE

Eiffel Services, Brussels

Organization and Change Management Senior Consultant

2003 - Present

Activity: Consulting

- 2004-Present : Management Consulting (HR, Organization, Change Management, Work Environment and Strategic Changes)
See our references on our website http://www.eiffel.be/cases/ref_eiffel.pdf
- 2003 to 2004: Business Support Manager and Organization Consultant at Blue Squares Holding S.A., Nivelles (Activity: Audiovisual Industry)
 - Internal organization processes setting up
 - Rental software implementation (from equipment inventory supervision to software process communication)
 - Re-structuring, coordination and management of the support (telephony, IT, building and reception)
- Creation of the company in 2003

DBAssociates, Brussels

Workplace Organization Expert Senior Consultant

1998 - 2002

Activity: Work Environment Consulting

- Management of the Workplace Organization Expertise (5 people)
 - Work environment analysis, concept, development and implementation
 - Strategic analysis: implementation of the corporate vision-mission-values within the work environment
 - Implementation of the office concept methodology at DBA's sister company in Atlanta
- Project management (as studies and execution supervisor): architectural contest organization, new building construction, building refurbishment, demolition, moves
- Management of process mapping and methodology
- Sales management

Silidur, Brussels **Sales Manager** **1997 - 1998**
Activity: Fibre Concrete Floors

- Sales management + Internal consultant for the implementation of ISO-9002 Q. system

Maurice Delens, Brussels **Project Manager** **1993 - 1997**
Activity : Building Contractor

- Co-ordination Engineer for the Advanced Techniques Department

EDUCATION

2005 - 2007 **Coaching**
C.F.I.P. (Centre pour la Formation et l'Intervention Psychosociologique) – Brussels

2004 - 2005 **Systemic Analysis of Organizations**
C.F.I.P. (Centre pour la Formation et l'Intervention Psychosociologique) – Brussels

1994 - 1996 **Bachelor's Degree in Business and Administration**
Institut Cooremans – Brussels

Thesis:

'Impact of professional relationships between the various actors involved in the development of a building site'

1988 - 1993 **Construction Engineering**
E.C.A.M. (Ecole Centrale des Arts et Métiers) – Brussels

Winning thesis:

'Conception of a multi-purpose concert hall whose capacity is adaptable (from 2.000 to 20.000 seats)'

Award granted by the Association Royale des Ingénieurs de l'E.C.A.M. 1993

SKILLS

Languages: French: mother tongue
English: fluent (read, spoken and written)
Dutch: fluent (read, spoken and written)

Computer proficiency:
Crystal Report, Project, Access, Visio, Microsoft office

INTERESTS

Sports: Badminton, football and diving
Music: Piano, guitar and song writing
Miscellaneous: Movies, photography and travels